

# Organizational Membership F.A.Q.



## **What is included in organizational membership?**

Your membership includes many benefits for your staff: discounted trainings (25 %+ off), 10% off therapeutic books and products, free Circle Time events, free Endorsement renewal, digital achievement badges, membership gifts, and more! You'll also join a vibrant Infant and Early Childhood Mental Health (IECMH) and Early Relational Health (ERH) community, making meaningful connections and expanding your professional network.



## **Why is membership required for Endorsement?**

The Alliance for the Advancement of Infant Mental Health requires that all endorsed professionals be members of the Association for Infant Mental Health within their state. You will be asked to renew your membership each year.



## **How do I register for organizational membership?**

Joining is easy! Visit this [link](#) to fill out a short form, share your staff members who are Endorsed or becoming Endorsed, and register.

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## **Q** How much does organizational membership cost?

Organizations have the option of supporting staff at a discounted bulk rate. To view our pricing options, [click here](#).

## **Q** How long does membership last?

Organizational membership starts on the date you sign up and will expire exactly one year from your signup date. We recommend signing up for automatic renewal so you don't have to keep track of renewal dates. You can cancel auto-renewal at any time. Don't forget to update your staff!

## **Q** How do I update my organization's staff?

Thank you for keeping your organization's information up-to-date! Visit this [link](#) to update your staff in our system.

## **Q** Can organizations auto-renew their membership?

Yes! Auto-renewal is a great option to ensure your staff continue to receive membership benefits and have an active membership for their Endorsement. You can select this option when initially signing up or update your organization's membership [here](#). You will get a reminder email before your membership is automatically renewed in case you want to pause your membership.

## **Q** Can I cancel auto-renew?

Yes! Click [here](#) to cancel your automatic renewal.

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## What happens if I forget to renew my organization's membership?

Life gets busy, and we understand that. If you are a broad CERH member, you can renew anytime at no cost. If your membership is connected to endorsed staff, you will have a 45-day grace period to renew without needing to pay an Endorsement reinstatement fee. If you renew after the 45-day grace period, you will be asked to pay a reinstatement fee per endorsed staff member to support administrative costs.



## Who do I contact for support?

We are here to help! Email us at [Connect@CERH.org](mailto:Connect@CERH.org) to receive support.

